

# Frequently Asked Questions

If you don't see the answer to your inquiry below please feel free to send us an email at

[h.a.w.s.literature@gmail.com](mailto:h.a.w.s.literature@gmail.com)

**1. How do I order chips?**

HA members can order chips through <http://heroinanonymous.org/order/>

**2. Where's My Order?**

Please allow 2 weeks for your order to arrive. We are a subcommittee of HAWS and tackle chips and literature orders one day a week. If you have been waiting more than 2 weeks for your order, please contact the committee at [h.a.w.s.literature@gmail.com](mailto:h.a.w.s.literature@gmail.com) with the name of the purchaser and the date the order was submitted.

**3. We need a key tag with more time than currently available through HAWS chips and lit committee...**

If you need an HA key tag to celebrate a birthday of 40+ years, please contact the committee at [h.a.w.s.literature@gmail.com](mailto:h.a.w.s.literature@gmail.com) to request the key tag. Our manufacturer takes about 2-3 months to create, ship and deliver an order so we request that any special purchases keep in mind this extensive time frame.

**4. Why did the cost of key tags increase from \$0.30 to \$0.40?**

The cost of shipping one HA meeting start-up kit is about \$15.00. As of mid-2017, HA currently ships about 20-30 new meeting start-up kits a month. In order to cover the cost of supporting new meetings, a group conscience determined that a key tag price increase was necessary to continue supporting our efforts of carrying the message in this way.

**5. Does HA have 18 month key tags?**

HA does not have 18 month key tags.

**6. Does HA have a basic text or a story book?**

Heroin Anonymous does not have a basic text or story book. We do have a newsletter that would love your contribution! Please read and share the Mainline by visiting (and printing!) <http://heroinanonymous.org/the-mainline/> If you would like to share your experience, strength and hope with the HA fellowship, or have your home group appear in a "Meeting Spotlight" write to [haworldbulletin@gmail.com](mailto:haworldbulletin@gmail.com)

**7. Where do I register my meeting?**

As of 2017, HAWS does not have the structure in place to register areas, regions or districts. If you would like to have your meeting appear on the HAWS website please send the meeting details to [hawswebmaster@gmail.com](mailto:hawswebmaster@gmail.com) Don't forget to include the name of the meeting, day and time the meeting occurs, address and a good contact for the meeting.

**8. Where can I get a free start-up kit?**

HA offers new meetings a free start-up kit to help carry the message. The kit includes 5 newcomer key tags, 5 thirty day key tags, and 1 of each key tag up to 1 year. The kit also includes the HA preamble, A Way Out and one of each pamphlet. Send the meeting details including the name of the meeting, day and time the meeting occurs, address and a good contact for the meeting to [hastartupkits@gmail.com](mailto:hastartupkits@gmail.com)

**9. Where can we contribute the 7<sup>th</sup> tradition to HAWS?**

Our 7<sup>th</sup> tradition states we are fully self-supporting, declining outside contributions. If you or your HA group would like to make a donation to the 7<sup>th</sup> tradition go to:

<http://heroinanonymous.org/donate-and-finances/>

**10. What is HA approved literature?**

HA is a young fellowship, established in 2004. As of 2017, we do not have HA approved literature. If you would like to support the HA Literature Writing Committee, which is a subcommittee of HAWS. Please write the committee at [hawswritingchair@gmail.com](mailto:hawswritingchair@gmail.com) to contribute to paving the path which someday will bear the stamp "HA approved literature."